



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Health Benefits

ROY COOPER • Governor
MANDY COHEN, MD, MPH • Secretary
DAVE RICHARD • Deputy Secretary, NC Medicaid

June 25, 2021

VIA EMAIL TRANSMISSION

Dear EBCI Tribal Option Member:

In June, you may have received a letter saying that you did not have a Primary Care Provider (PCP) chosen for the EBCI Tribal Option health plan. This programming error has been corrected and you do not need to take any action.

In July, you will receive a new NC Medicaid ID card that will show the PCP you use today. Once you receive your new ID card, please bring it with you each time you get Medicaid services.

If you need to see your PCP on or after July 1 and have not received your NC Medicaid ID card, your PCP can verify your enrollment in the EBCI Tribal Option.

If you have questions or if you want to change the PCP that is listed on your new NC Medicaid ID card, call the NC Medicaid Contact Center at 1-888-245-0179. Thank you for your patience.

Sincerely,

DocuSigned by:

A handwritten signature in black ink that reads "Jay Ludlam".

37D6A6ED513A464...

Jay Ludlam

Assistant Secretary, North Carolina Medicaid

NC MEDICAID

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH BENEFITS

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